

THINKING PHONE NETWORKS

The Smart Choice in Cloud UC

Thinking Phone Networks is helping enterprises evolve their communications capabilities to meet the realities of today's increasingly global, mobile, visual, and distributed knowledge workforce. Our cloud-based ThinkingSuite unified communications ecosystem allows organizations with multiple locations and hundreds or even thousands of employees to collaborate better, access applications securely from anywhere, and significantly improve business processes.

As a Gartner, Inc. Unified Communications as a Service (UCaaS) Magic Quadrant "Leader," our agile and scalable cloud software platform has been recognized for its innovation, for its breadth and scope, for its cost effectiveness, and for the extensive collaborative benefits it provides to our enterprise customers.

A novel vision. A smart solution. Delivered quickly and easily. From the cloud.

THINKINGSUITE SOLUTIONS

ThinkingVoice: Clear, enterprise-class IP voice service and full IP PBX capability. Connect smartphones, softphones, desktop handsets, videophones, and speakerphones.

ThinkingMobile: A fixed mobile convergence (FMC) solution that allows mobile users to access ThinkingSuite enterprise applications from anywhere, on any device.

ThinkingVideo: Cloud bridging that delivers enterprise videoconferencing services without the need to buy, install, or support costly infrastructure associated with premises-based video systems.

ThinkingAnalytics: A powerful, cloud-based business intelligence environment that equips your business with the tools to capture, analyze, and act on information about workforce performance, customer engagement, and enterprise processes.

ThinkingCommunicator with Video: Provides enterprise presence and instant messaging capability with integrated point-to-point videoconferencing to your distributed workforce, wherever they reside and on whatever device they use to access network services.

ThinkingContactCenter: A cloud-based application that manages inbound and outbound contact center operations across voice, video, mobility, presence/IM, email, and audio conferencing. Readily integrates with third-party CRM applications such as Salesforce.com and Microsoft Dynamics.

ThinkingConferencing: On-demand audio conferencing that delivers instant anytime, anywhere collaboration for distributed and mobile knowledge workers, business partners, and customers.